



Republic of the Philippines
Department of Education
REGION IX – ZAMBOANGA PENINSULA
SCHOOLS DIVISION OF DIPOLOG CITY

DEPED DIPOLOG CITY DIVISION RECORDS SECTION	
RELEASED	
Date: <u>JUN 27 2014</u>	Doc. No. <u>208</u>
By: <u>DOMINIC MAINO S. DIAZ</u> <u>ADMINISTRATIVE OFFICER IV</u>	
June 25, 2025	

DIVISION MEMORANDUM

No. 358, s. 2025

**REMINDERS ON CLEAR COMMUNICATION OF DEPED
ISSUANCES AND SWIFT ACTION ON PAROCHIAL CONCERNS**

TO : ASST. SCHOOLS DIVISION SUPERINTENDENT
CHIEF CURRICULUM IMPLEMENTATION DIVISION (CID)
CHIEF SCHOOLS GOVERNANCE AND OPERATIONS DIVISION (SGOD)
PUBLIC SCHOOLS DISTRICT SUPERVISORS
All School Heads
All Division Section Heads
This Division
All Others Concerned

Relative to the provisions of DepEd Memorandum **OM-OUOPS-2025-02-03451** issued by the Office of the Undersecretary for Operations dated June 20, 2025.

All personnel are reminded to observe clear, coherent, and professional communication in handling DepEd issuances and concerns. In line with RA 11032 (*Ease of Doing Business Act*), transactions must be processed within the prescribed timelines: 3 days for simple, 7 for complex, and 20 for highly technical.

Please refer to the attached memorandum for full details.

For your information and guidance.

MA LIZA R. TABILON EdD, CESO V
Schools Division Superintendent
Office of the Schools Division Superintendent



Republika ng Pilipinas
Department of Education
OFFICE OF THE UNDERSECRETARY FOR OPERATIONS

MEMORANDUM

OM-OUOPS-2025-02-03451

TO : ALL REGIONAL DIRECTORS
ALL SCHOOLS DIVISION SUPERINTENDENTS
ALL SCHOOL HEADS
ALL OTHERS CONCERNED

FROM : ATTY. FATIMA LIPP D. PANONTONGAN
[Signature]
Undersecretary and Chief of Staff

[Signature]
MALCOLM S. GARMA
Assistant Secretary, Officer-in-Charge,
Office of the Undersecretary for Operations



SUBJECT : REMINDERS ON CLEAR COMMUNICATION OF DEPED
ISSUANCES AND SWIFT ACTION ON PAROCHIAL CONCERNS

DATE : June 20, 2025

With the desire to consistently strengthen the demonstration of accountability and transparency on the delivery of basic education services across all governance levels, the Implementing Rules and Regulations (IRR) of Republic Act No. 11032, titled "Ease of Doing Business and Efficient Government Service Delivery Act of 2018," shall be enforced. Specifically, emphasis is placed on **ensuring clear, coherent, and open communication concerning DepEd issuances and directives**. Thus, facilitating continuous improvement and streamlining of processes for the **efficient turnaround and resolution of the clients' concerns**.

As prescribed in the aforesaid IRR, simple, complex, and highly technical transactions shall be processed within three (3), seven (7), and twenty (20) working days, respectively. Those applications or requests with activities deemed detrimental to public health, safety, morals, or policy shall not be acted upon beyond twenty (20) working days.

DepEd Order (DO) No. 049, s. 2022, titled "Amendments to DO 047, s. 2022 (Promotion of Professionalism in the Implementation and Delivery of Basic Education Programs and Services)", directs all DepEd officials and employees to **adhere to the internal protocols concerning communication, correspondence, and other appropriate work processes**. Issues and concerns regarding basic education must be duly communicated to the DepEd Offices concerned, without resorting to other unsuitable means.

In consonance with DO 1, s. 2003, "Promulgating the Implementing Rules and Regulations (IRR) of Republic Act No. 9155, Otherwise Known as the Governance of Basic Education Act of 2001", there shall be **feedback mechanisms at all governance levels**, and that the communication channels in the field shall be expanded to other government agencies, Local Government Units (LGUs), and Non-Government Organizations (NGOs) for effective governance.

For guidance and strict compliance.

Enclosure: as stated



4. The following is a summary of
activities to measure the
magnitude of the
problem in Alberta.

Alberta Government Programs

Alberta has a number of programs designed to support the development of the oil sands industry. These include:

Alberta Oil Sands

Alberta Oil Sands is a government agency that oversees the development of the oil sands industry. It is responsible for the regulation of oil sands operations and the protection of the environment.

Alberta Energy

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